

***Do you believe in a Lifetime Partnership?
Dr. Drower and his team DO!***

Here are our promises to you:

If you have any concerns at all with this lifetime care relationship, we are open to discuss with you what you feel would be fair.

We will share with you in advance the cost of any major treatment and your options.

We will do our very best treatment at all times for you.

We will listen when you talk without any interruptions.

We will apologize and make amends if we do not perform as we promised and you are the judge of our performance.

We will do our absolute best to keep on time because we value everyone's time and wait to keep you waiting.

You are welcome to complain if there is something that upsets you. We cannot right a wrong if we do not know about it. You will receive our apology and appropriate action to right the wrong.

Here is what we ask of you in this partnership:

Be committed to keeping your scheduled appointments.

Pay at time of service given unless other arrangements have been made.

Refer your family and friends to our office as we welcome more great people like you to our practice.

Do we have a partnership agreement?

Dr. Drower Signature: _____ Date: _____

Patient Signature: _____ Date: _____